
Design Considerations

- Simple to use
- Secure
- Tailored to specific individual's needs
- Report utilization / tracking mechanism
- Use existing technology and standards
- Database driven and easy to maintain

Current View of Diamond Mine

The screenshot shows the 'Diamond Mine' web application interface. At the top, a navigation bar contains the text 'University of Missouri Health Care - Diamond Mine - Microsoft Internet Explorer'. Below this is a menu with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. A toolbar includes buttons for 'Back', 'Forward', 'Stop', 'Refresh', 'Home', 'Search', 'Favorites', 'History', 'Mail', 'Print', 'Favorites', and 'Discuss'. The address bar shows the URL 'http://diamond.umh.edu/diamond/diamond.asp'. The main content area features a 'Welcome Michael!' message, a 'DIAMOND MINE' logo, and a header 'PLANNING, DATA ANALYSIS & DECISION SUPPORT'. A central section titled 'Diamond Mine Groups' lists various reports for Michael, including 'Michael (1 report updated)', 'Administrations Financial Reports (1 report updated)', 'Census - Columbia Regional (1 report updated)', and 'Emergency Center (1 new report available)'. A sidebar on the left contains a 'In the News' section with a link to 'vaccine shortages' and 'Additional News Sources' like 'MUHealth Insights' and 'AHA NewsNow'. A yellow callout box with a black border points to the 'DIAMOND MINE' logo, containing the text 'Click on Diamond Mine image to go to try the new interface'.

University of Missouri Health Care - Diamond Mine - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Favorites Discuss

Links Google MUHealth ITS Web - UH ITS Web - CRH EFRS Sign In Chart Advisory Daily Weather Microsoft Press Ganey

Address http://diamond.umh.edu/diamond/diamond.asp Go

Welcome Michael!

DIAMOND MINE

PLANNING, DATA ANALYSIS & DECISION SUPPORT

Diamond Mine Groups

Contact Diamond Mine Administration

- In the News -

Decision over growing vaccine shortages: (6/3/02) The New York Times

Critical shortage of nurses in Washington, nationwide expected to return (6/3/02)

Additional News Sources
MUHealth Insights
MUHealth
AHA NewsNow

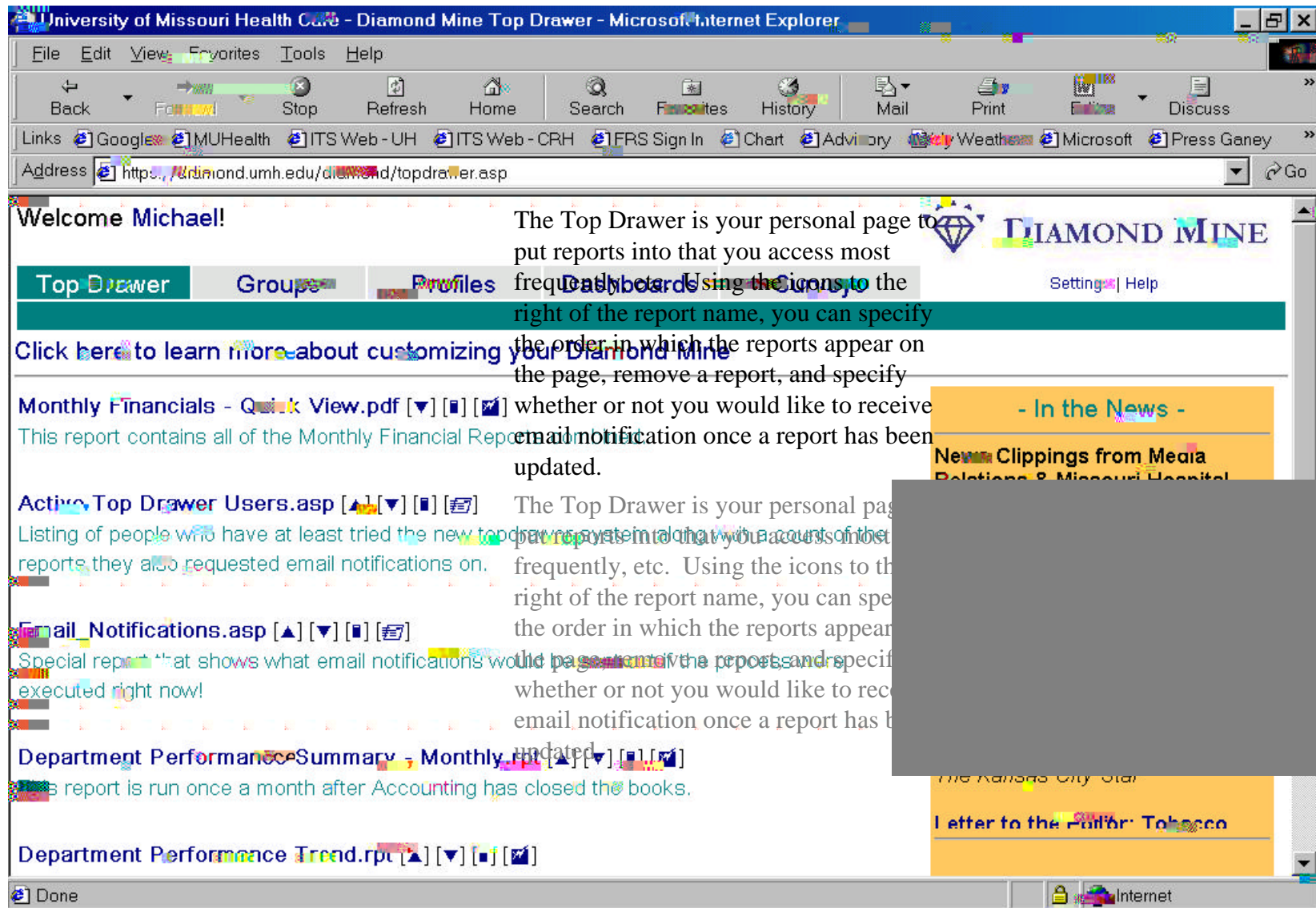
Reports for Michael

- Michael (1 report updated)
- ~Items for Review
- Administrations Financial Reports (1 report updated)
- Benchmarking
- Budget FY03 Information
- Care in Aging
- Census - Columbia Regional (1 report updated)
- Census - UH - A/D - Detail-Previous Day (4 reports updated)
- Census - University Hospital (9 reports updated)
- Charge Filer (6 reports updated)
- Childrens Hospital (1 new report available)
- Children's Hospital (1 report updated)
- Columbia Regional Hospital (1 new report available)
- Custom Reports and Teaching Aides
- Department Performance Reports
- Emergency Center (1 new report available)

Click on Diamond Mine image to go to try the new interface

Internet

New Diamond Mine Interface



All Reports Still Available in “Groups”

The screenshot shows a Microsoft Internet Explorer browser window displaying the University of Missouri Health Care Diamond Mine Groups website. The browser's address bar shows the URL: <http://diamond.umh.edu/diamond/groups.asp>. The page features a navigation menu with tabs for 'Top Drawer', 'Groups', 'Profiles', 'Dashboards', and 'Surveys'. The 'Groups' tab is currently selected. Below the navigation menu, there is a link: 'Click here to learn more about Diamond Mine Report Groups'. The main content area displays a list of report groups, including 'Michael (1 report updated)', '~Items for Review', 'Administrations Financial reports (1 report updated)', 'Benchmarking', 'Budget FY03 information', 'Care in Aging', 'Census - Columbia Regional (1 report updated)', 'Census - UH - A/L/T Detail-Previous Day (4 reports updated)', 'Census - University Hospital (9 reports updated)', and 'Charge Filter (6 reports updated)'. Each group name is followed by a '+' icon and a question mark icon. A callout box points to the '+' icon, stating: 'Click on the new “+” icon to add a report to your Top Drawer page!'. On the right side of the page, there is a yellow box with the text: 'Subscribe to other groups', 'New groups added in the last 30 days:', and 'MUHC Tiger Tales group was added on 5/30/02 with 4 members'. The browser's status bar at the bottom shows 'Done' and 'Internet'.

Try the New Survey Section

The screenshot shows a web browser window titled "University of Missouri Health Care - Diamond Mine Surveys - Microsoft Internet Explorer". The address bar shows the URL "https://diamond.umh.edu/diamond/surveys.asp". The page content includes a navigation menu with "Surveys" highlighted, a list of hospital departments with report counts, and a sidebar with patient perspectives and survey comments.

University of Missouri Health Care - Diamond Mine Surveys - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Back Forward Stop Refresh Home Search Favorites History Mail Print Favorites Discuss

Links Google MUHealth ITS Web - UH ITS Web - CRH EFRS Sign In Chart Advisory Weekly Weather Microsoft Press Ganey

Address https://diamond.umh.edu/diamond/surveys.asp

Welcome Michael!

DIAMOND MINE

Top Drawer Groups Profiles Dashboards **Surveys** Settings Help

[Click here to learn more about Patient Satisfaction Surveys](#)

- Childrens Hospital (1 new report available)
- Columbia Regional Hospital (1 new report available)
- Custom Reports and Teaching Aides
- Emergency Center (1 new report available)
- Medical Practice
- Missouri Rehabilitation Center
- MUHC Tiger Tales (1 new report available)
- Outpatient (1 new report available)
- Patient Satisfaction Resources
- University Hospital
 - Qtr 3 Yr 2 UH Inpatient Full Report.PDF +
 - Qtr 3 Yr 2 UH Inpatient Summary.pdf +
 - Poster to Increase Inpatient Responses.pdf +
 - Qtr 2 Yr 2 UH Inpatient Full Report.PDF +
 - Qtr 2 Yr 2 UH Inpatient Summary.pdf +
 - Qtr 2 Yr 2 UH Inpatient Summaries.pdf +
 - Qtr 1 Yr 2 UH Inpatient Full Report.pdf +
 - Qtr 1 Yr 2 UH Inpatient Summary.pdf +
 - Q1 Y2 UH Inpatient Units.PDF +
 - Q4 UH Full Report.pdf +

- Patients' Perspectives -

Quality is never an accident. It is always the result of high intention, sincere effort, intelligent direction, and skillful execution.

Patient Satisfaction Comments

Brookfield Clinic - MedPrac Survey
"Prompt and courteous service. Received advice and special help in obtaining appointment with surgical consultant. Very organized and good personal care."

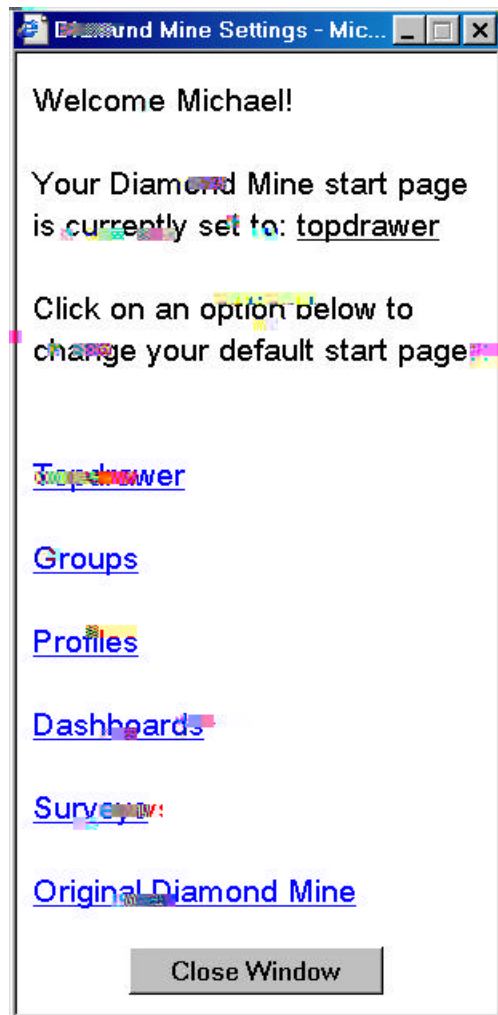
Regional Medical - MedPrac Survey
"Everyone I come into contact with at the office was very nice and helpful. The wait was not too long, but the friendliness and"

Service Quality Links

https://diamond.umh.edu/camo/0/crystal/crystal_print.asp?report=Poster to Increase Inpatient Responses.pdf

Internet

Setting Your Diamond Mine Default Page



This is the screen you will see when you hit “Settings” from any of the Diamond Mine pages. Using this form, you select which page will be your

Favorites Shortcut

If you have already set Diamond Mine as a favorite, you will likely need to update its properties in order to have it go directly to your choice of Diamond Mine start pages.

Right click over the shortcut and edit the URL to look like this the image to the right.

